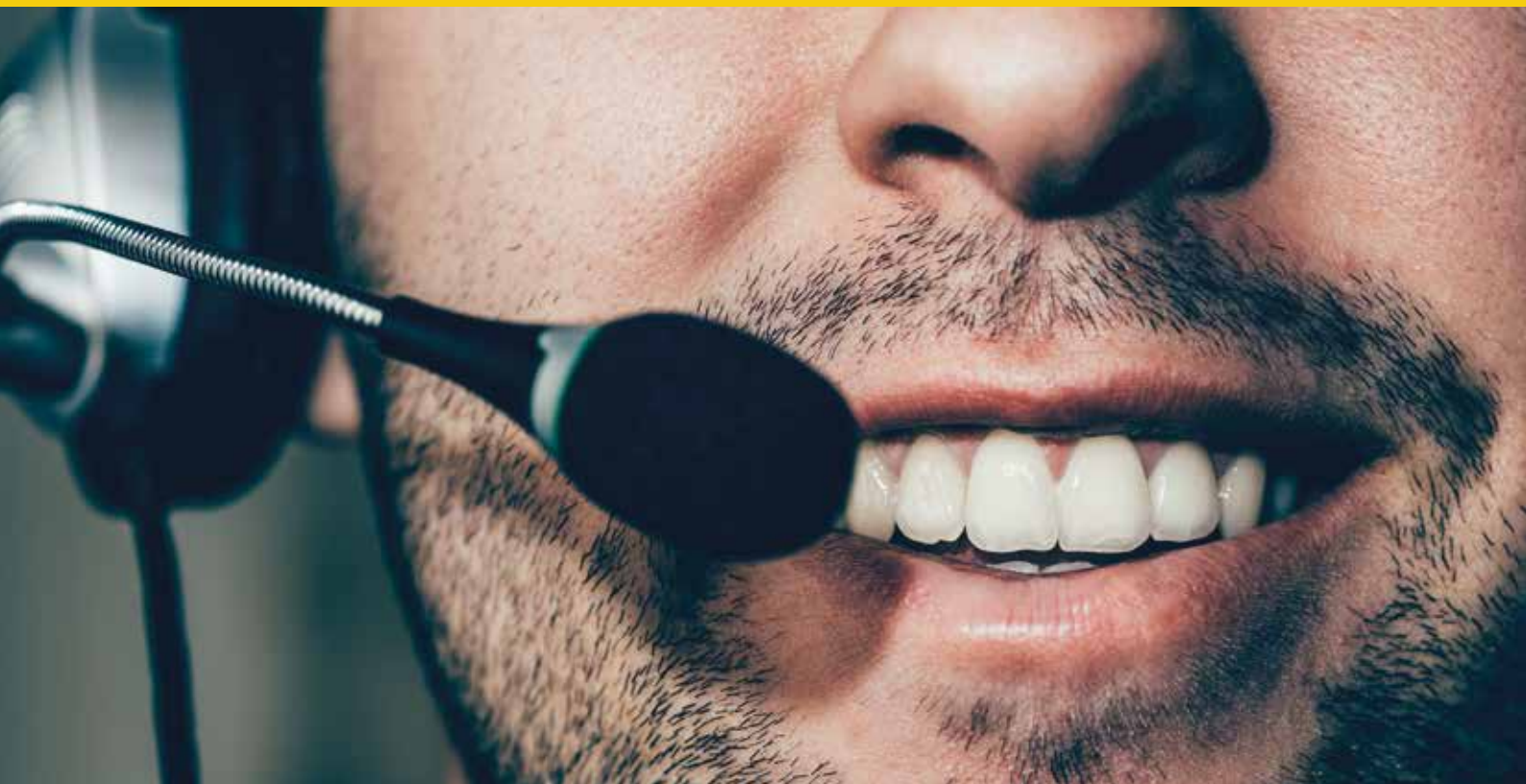


ENSURE YOUR BUSINESS STAYS IN TOUCH



Horizon Telephony

A complete hosted voice service that gives your business the competitive edge

ENSURE YOUR PEOPLE STAY IN TOUCH WITH HOSTED TELEPHONY

In today's interconnected, always on world, it is vital that your business stays in touch at all times and from all places.

Hosted telephony is the new cloud revolution taking over business communications worldwide. The system is easy to use, extremely reliable, incredibly secure and saves you both time and money. So whether you have two or 2,000 employees – our hosted telephony system is guaranteed to work for you.

EASIER TO STAY IN TOUCH

Your people will never miss a call again – because your business mobiles and fixed line phones can be integrated into a single cloud-based system.

The feature-rich phone system is incredibly easy to use and covers all aspects of call handling and business communications. It's the ultimate in flexibility.

EASIER TO MANAGE

It's a streamlined, flexible and reliable telephony setup which can be tailored to meet your particular operational challenges.

It provides all your people, whatever their role, with greater control of communications and access to a full range of processes for call handling.

EASIER TO BUDGET

There are no hidden costs. You only pay for the telephony services and parts you use.

It's also flexible, so you can easily scale down or up – adding extensions as your business grows.

HOW IT WORKS

Single system: your business mobiles and fixed line phones can be integrated into a single system – and that gives your people the ability to never miss a call again and always stay in touch.

Call history: automatically stores call history information and voicemail messages. There is also an option to record calls for compliance purposes via your personalised dashboard.

Bespoke packages: all packages include the costs of new feature-rich and user-friendly phones installed across your business - whether you are a small business partnership operating from two homes or a 2,000-strong workforce based across multiple sites.

Web-portal: makes managing and reporting so much easier. You can access this exceptionally secure phone system at any time and from anywhere in the world.





MAKE THE MOVE WITH SCA - AND GIVE YOUR BUSINESS THE COMPETITIVE EDGE

SCA has been helping SMEs and large enterprises in the UK integrate and maximise their use of IT and telephony solutions for over 25 years. We're experts in delivering solutions that work - enabling you to focus on doing what you do best for your customers.

By shifting your telephony systems to the cloud, we can radically streamline your company's communications and make them much easier to operate and maintain. We can also relieve your teams of the responsibility for operating, managing and troubleshooting communication systems across your business.

EXCEPTIONAL RELIABILITY

SCA installs the Horizon Telephony solution. It's one of the world's most trusted hosted voice and communications systems. It uses the market leading Broadsoft Platform and is hosted on the Gamma network. This means your business benefits from a communications platform that is exceptionally reliable, secure, robust and powerful.

KEY BENEFITS OF MOVING TO A HOSTED TELEPHONY SYSTEM:

FLEXIBILITY

Your people will never miss a call again. They'll stay connected whether they are working remotely or in the office, because your business mobiles and fixed line phones can be integrated into a single hosted voice system.

COST VISIBILITY

You'll know exactly how much to budget each month because you'll pay for the hosted voice telephony systems on the basis of a fixed monthly cost.

FOCUS ON SERVICE DELIVERY

Free up more time for your people to focus on what they do best while our high-calibre Horizon Telephony communications platform takes care of all your telephony needs.

BUSINESS PROTECTION

Your business will feel more secure because Horizon online hosting means your systems remain completely functional and readily accessible, even in a disaster recovery scenario.

GREATER CONTROL

Integrating Horizon solutions into your company's operations gives your management teams and your people greater control of all aspects of communications.

How can we help you?

At SCA we always see ourselves as problem solvers and we love finding new ways to deliver IT solutions that make a positive difference for the people and organisations we work with.

020 8995 2914

hello@sca-group.co.uk
sca-group.co.uk/hello



KEY FEATURES OF OUR HOSTED TELEPHONY SYSTEMS

Ensure your business stays in touch

- Keep your existing telephone numbers
- Use your phones from anywhere, including at home
- Feature-rich user-friendly handsets
- Call forwarding and mobile phone integration
- Call waiting and do not disturb functions
- Auto-attendant and call routing
- Voicemail services
- Office hot-desk functions
- Group call, hunt groups and conferencing functions
- Personalised hold messages to match your brand voice
- Soft phone option (App or PC based) includes instant messaging

Easy to manage

- Call history
- Call barring
- Call recording and storage for compliance and training
- Web-based administration platform
- Options for CRM and Outlook Integration
- Management reporting functionality made simple

Extra features

- Enterprise options include wallboard and receptionist console